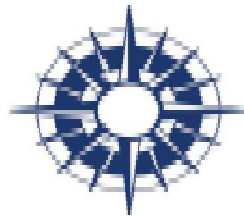


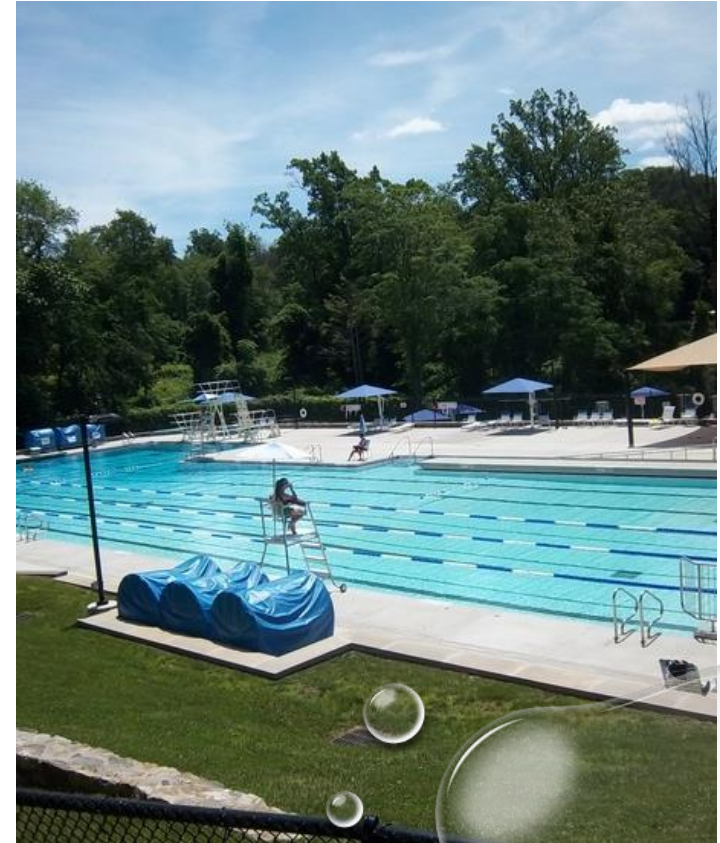


MENT • GROWTH • DIRECTION



# POCANTICO HILLS 2019 SUMMER RECREATION

**2019  
RECREATIONAL SWIMMING  
PROGRAM  
JEFF MCCLUNG,  
RIVERTOWN AQUATICS**



# 2019 RECREATIONAL SWIMMING PROGRAM

## Program Services:

- Open Full Days Memorial Day through Labor Day
- Offer Early Morning Lap Swim.
- Extended Season for the September Weekends.
- Certified Pool Operator
- Aquatics Director, Assistant Aquatics Director, Aquatics Coordinator
- Provide Lifeguarding Staffing, Swim Instructors for the Pool, and Coaching Staff.
- Responsible for scheduling Chemical Deliveries to allow the pool to operate properly.
- Provide Swim Instructors for Swim Camp and Private Lesson.

# 2019 RECREATIONAL SWIMMING PROGRAM

## 2019 STAFFING

- MET OR EXCEEDED STAFFING REQUIREMENTS TO MAINTAIN POOL/CAMP OPERATIONS.
- PROVIDED ADDITIONAL STAFFING OR SERVICES AT RIVERTOWN'S COST TO MAINTAIN A HIGH LEVEL OF SERVICE.
- DILIGENTLY WORKED TO PROVIDE SERVICES TO SATISFY RESIDENTS. PROVIDED STAFFING PAST CLOSING TO ALLOW RESIDENTS TO SHOWER AT THE END OF THE DAY AT RIVERTOWN'S COST.
- MET PRIORITY OF EMPLOYING POCANTICO RESIDENTS.
- PROVIDED RECERTIFICATION AND CONTINUED TRAINING FOR POCANTICO STAFF AT A DISCOUNTED RATE.

# 2019 RECREATIONAL SWIMMING PROGRAM

SAFETY WAS A PRIMARY GOAL: NO MAJOR INCIDENTS

- MAIN POOL: 3 IN-WATER RESCUES, 6 REACHING RESCUES, MINOR SCRAPES AND BEE STINGS.
- WADING POOL: 5 REACHING RESCUES.
- CAMP: 8 BEE STINGS AND MINOR SCRAPES ON THE POOL DECK.

\* Reaching Rescue -Reaching rescues are safe, simple, and effective.

Pool swimmer may get into trouble as soon as he enters water. Rescuer extends a hand or rescue tube to pull the victim to the side.

\* In Water Rescue is performed by a lifeguard that required the lifeguard to enter the pool to assist and pull a swimmer to the side of the pool.

# 2019 RECREATIONAL SWIMMING PROGRAM

## OPERATIONS AND PERFORMANCE

WORKED CLOSELY TO MEET MEMBER NEEDS.

- POOL WAS CLEAN AND OPERATIONAL THROUGHOUT SEASON. OUR STAFF WORKED CLOSELY WITH THE SCHOOL STAFF TO IMPROVE THE APPEARANCE AND FUNCTION OF THE LOCKER ROOMS.
  - WE HAD ONE MAJOR MECHANICAL INCIDENT THAT REQUIRED A POOL SHUT DOWN DURING THE AFTERNOON. RIVERTOWN STAFF WORKED THROUGHOUT THE NIGHT TO CORRECT THE ISSUE AND HAD THE POOL OPERATIONAL THE NEXT MORNING.
- WESTCHESTER COUNTY DOH- FIRST TIME IN POCANTICO HISTORY, THE POOL/CAMP PASSED WITH A PERFECT SAFETY AND OPERATIONAL OPERATION.
- PERFORMED BASIC REPAIRS AND ORDERING OF CHEMICALS.
- STAFF UTILIZED THE BULKHEAD FOR CAMP AND SWIM PRACTICE WHICH PROVIDE A MORE EFFICIENT USE OF STAFF AND POOL USAGE.



# 2019 RECREATIONAL SWIMMING PROGRAM

## 2019 SWIM TEAM

RIVERTOWN PROVIDED A HIGHLY EXPERIENCED STAFF

- POCANTICO HILLS 2019 TEAM UN-DEFEATED AND BECAME DIVISIONAL CHAMPS.
- 2018 PRIVATE LESSONS LED TO ONE OF THE LARGEST 12 & U TEAM AND COACHING STAFF CONTINUED THE STROKE IMPROVEMENTS.
- RIVERTOWN WORKED WITH CONTACTS TO PROVIDE THE TEAM/RESIDENTS WITH A SWIM CLINIC RUN BY USA OLYMPIC SWIMMERS.
  - KIM VANDENBERG AND GARY HALL JR.



# 2019 RECREATIONAL SWIMMING PROGRAM

## SWIM IN PHYSICAL EDUCATION CLASSES

- PROVIDED INSTRUCTION DURING GYM CLASS IN JUNE (WEATHER PERMITTING).
- STUDENTS IMPROVED IN SWIMMING ABILITY, PERFORMANCE AND CONFIDENCE IN THE WATER.
- DUE TO THE 2<sup>ND</sup> YEAR OF THE PROGRAM, LARGER NUMBER OF SWIMMERS PASSED THEIR BLUE AND GREEN WATER TEST.
  - MORE SWIMMERS WERE ABLE TO COMPLETE THE SWIM TEST AND BECOME A MEMBER OF THE SWIM TEAM.



# 2019 RECREATIONAL SWIMMING PROGRAM

## AVERAGE DAILY USAGE FOR NON-REC 2019 SEASON

- MORNING SWIM – RESIDENTS SWIMMERS PER DAY
- JUNE-AUGUST RESIDENT AND RIVERTOWN SWIMMERS AVERAGED 50 SWIMMERS FOR MON-FRIDAY MORNING SWIMS.
- JUNE – JULY SWIM TEAM MONDAY – FRIDAY 3PM – 5PM AVERAGED 65 SWIMMERS AND 12 DIVERS.

(CAPACITY IS 350 IN MAIN POOL AND 50 IN WADING POOL)

# 2019 RECREATIONAL SWIMMING PROGRAM

AVERAGE DAILY RECREATIONAL POOL USAGE

(M-F 3PM-8PM, WEEKENDS 12PM-8PM)

- MAY 27 SWIMMERS (INCREASE FROM 2018)
- JUNE 42 SWIMMERS (INCREASE FROM 2018)
- JULY 55 SWIMMERS (INCREASE FROM 2018)
- AUGUST 34 SWIMMERS (DECREASE FROM 2018)
- SEPTEMBER 21 SWIMMERS (INCREASE FROM 2018)

(CAPACITY IS 350 IN MAIN POOL AND 50 IN WADING POOL)

# 2019 RECREATIONAL SWIMMING PROGRAM

COMMUNITY AVERAGE DAILY USAGE EXCLUDING SWIM TEAM AND CAMP  
(M-F 3pm-8pm, Weekends 12pm-8pm)

## - BEFORE 4PM

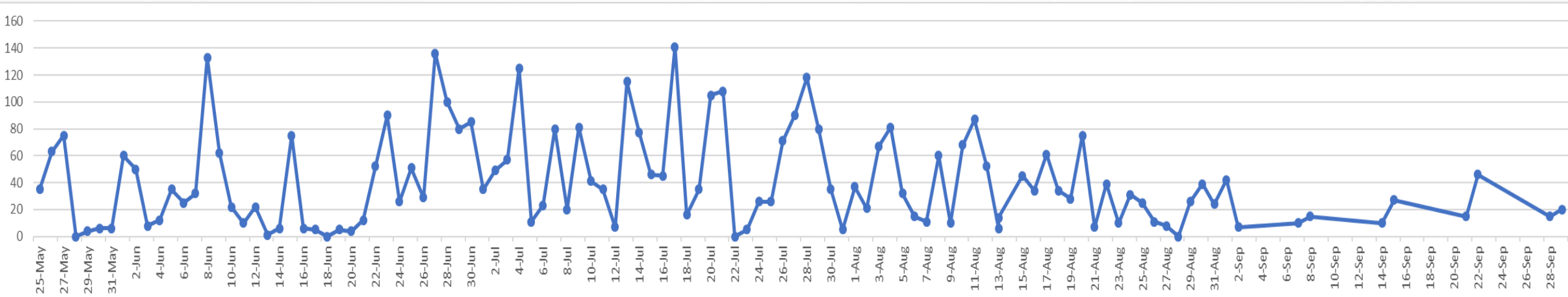
- MAY 19 SWIMMERS (INCREASE FROM 2018 )
- JUNE 23 SWIMMERS (SAME AS 2018)
- JULY 21 SWIMMERS (DECREASE FROM 2018)
- AUGUST 16 SWIMMERS (DECREASE FROM 2018)
- SEPTEMBER 15 SWIMMERS (DECREASE FROM 2018)

## - AFTER 4PM

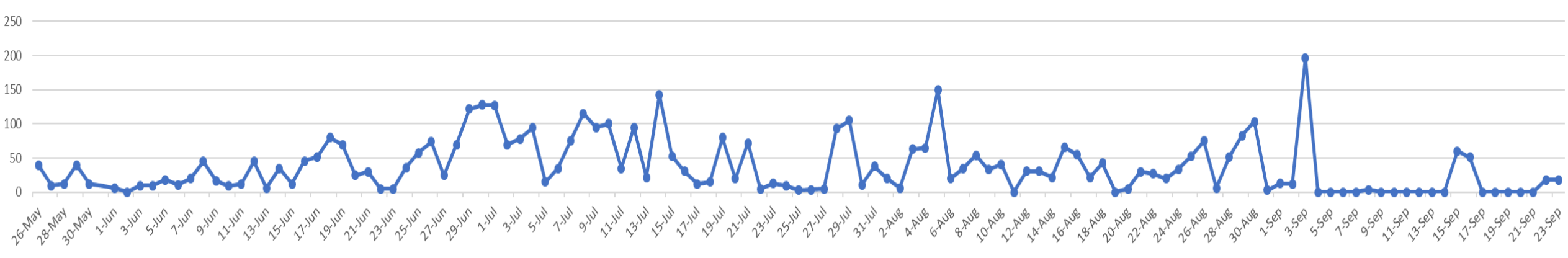
- MAY 9 SWIMMERS (SAME AS 2018 )
- JUNE 18 SWIMMERS (INCREASE FROM 2018)
- JULY 34 SWIMMERS (INCREASE FROM 2018)
- AUGUST 18 SWIMMERS (INCREASE FROM 2018)
- SEPTEMBER 6 SWIMMERS (SAME AS 2018)

(Capacity is 350 in Main Pool and 50 in Wading Pool)

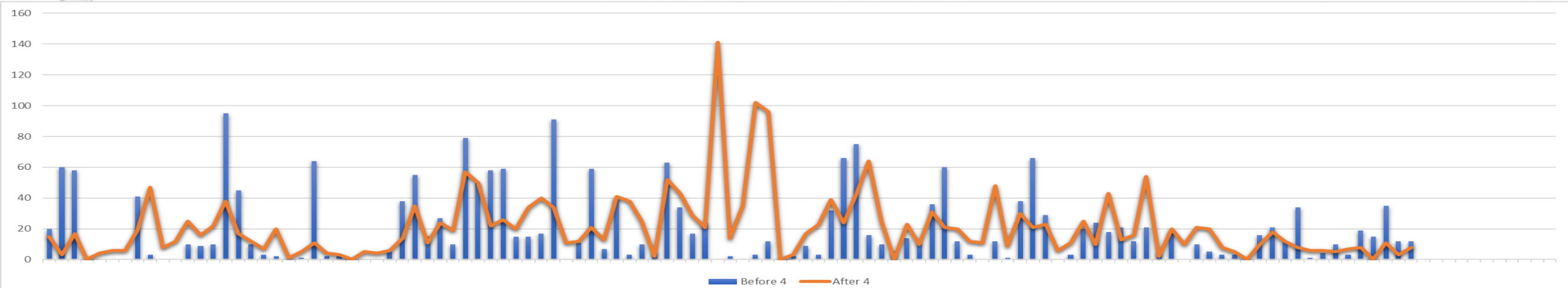
# 2019 RECREATIONAL SWIMMING PROGRAM



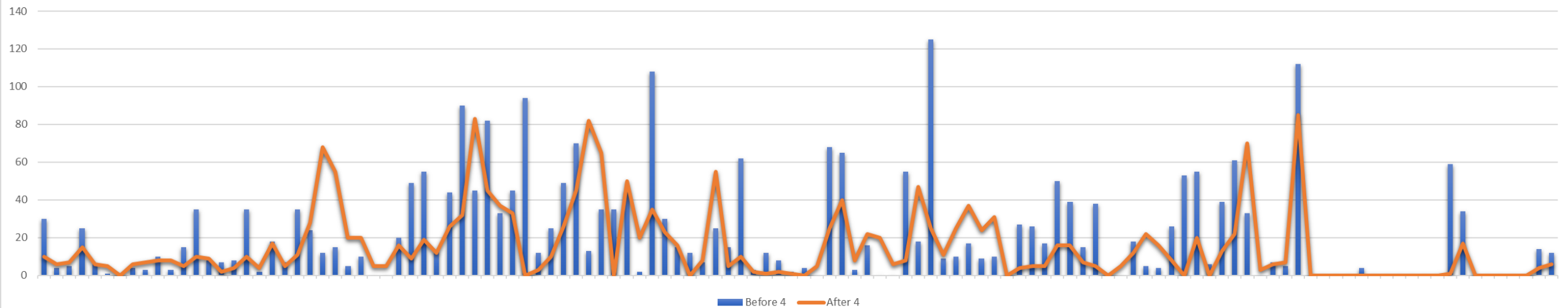
2018



# 2019 RECREATIONAL SWIMMING PROGRAM



2018





# 2019 RECREATIONAL SWIMMING PROGRAM

## AREAS OF EXCITEMENT FROM 2019 SEASON

- COORDINATING WITH CAMP STAFFING
  - IMPROVED PLANNING AND STRUCTURE. RIVERTOWN ADDED ADDITIONAL STAFFING AT NO COST TO POCANTICO TO IMPROVE LESSONS AND OPERATIONS
- LIFEGUARD TRAINING AND ATTENTIVENESS
  - REDUCED THE NUMBER OF RESCUES FROM 2018, LESSON MAJOR INCIDENTS AND DOH SUCCESS FOR CAMP AND POOL.

# 2019 RECREATIONAL SWIMMING PROGRAM

## DISTRICT COOPERATION

- RIVERTOWN AQUATICS WAS RESPONSIVE AND ADAPTIVE TO DISTRICT NEEDS
  - MAINTAINED COMMUNICATION WITH DISTRICT DURING BAD WEATHER; LIMITED CLOSURE.
  - MAINTAINED OPERATIONS FOR RESIDENTS DURING SWIM MEETS.
  - PROVIDED ADDITIONAL STAFFING GUARDS DURING SWIM PRACTICE TO ENSURE SAFETY.
- HIGH LEVEL OF COOPERATION WITH SUMMER DAY CAMP-
- OFF SEASON PLANNING AND COOPERATION WITH DONALD BOOTH ON PUMP ROOM IMPROVEMENTS.
  - MAJOR REDUCTIONS IN CHLORINE USAGE AND SPENT

2017 – Total Usage – 5,720 gallons @ \$1.11 per gallon = \$ 7,550.76

2018 – Total Usage – 5,092 gallons @ \$1.29 per gallon = \$ 12,872.16

2019 – Total Usage – 4,523 gallons @ \$2.24 per gallon = \$ 9,437.92

\* 27% reduction in spend 2018 vs 2019 even with increase of per gallon cost.

# 2019 RECREATIONAL SWIMMING PROGRAM

## 2020 IMPROVEMENT GOALS

- IMPROVE VISIBILITY ON HIRING PROCESS
  - POST APPLICATION AND JOB REQUIREMENTS ON THE POCANTICO WEBSITE.
- RE-DEVELOPING THE PRIVATE LESSONS
  - WORK WITH THE SCHOOL TO DO MORE ADVERTISING TO THE NEW FAMILIES TO MAKE THEM AWARE OF THE SERVICE.
  - DEVELOP A MORE SCHEDULED PROGRAM TIMES.
  - OFFER GROUP LESSONS TO REDUCE COST TO AN INDIVIDUAL.