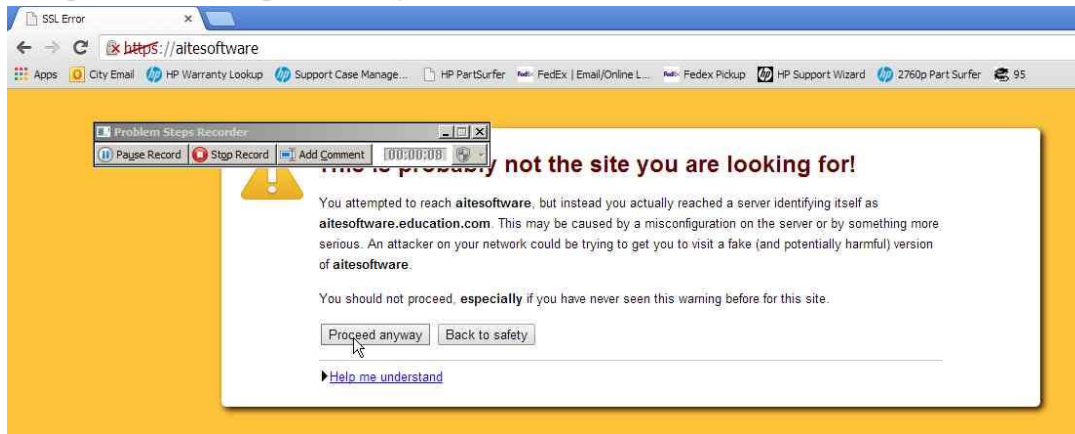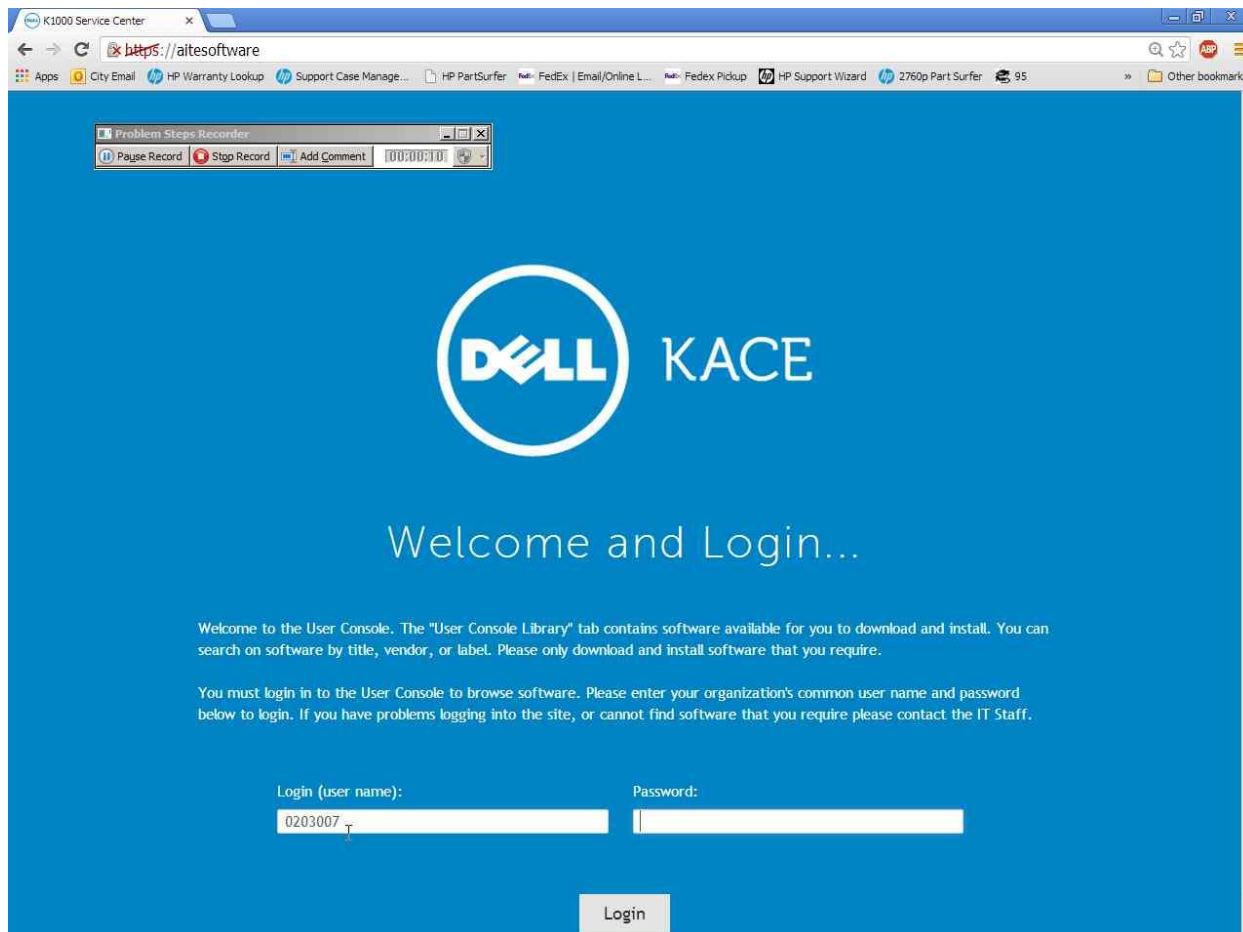How to obtain software offered by AITE's Technology Office

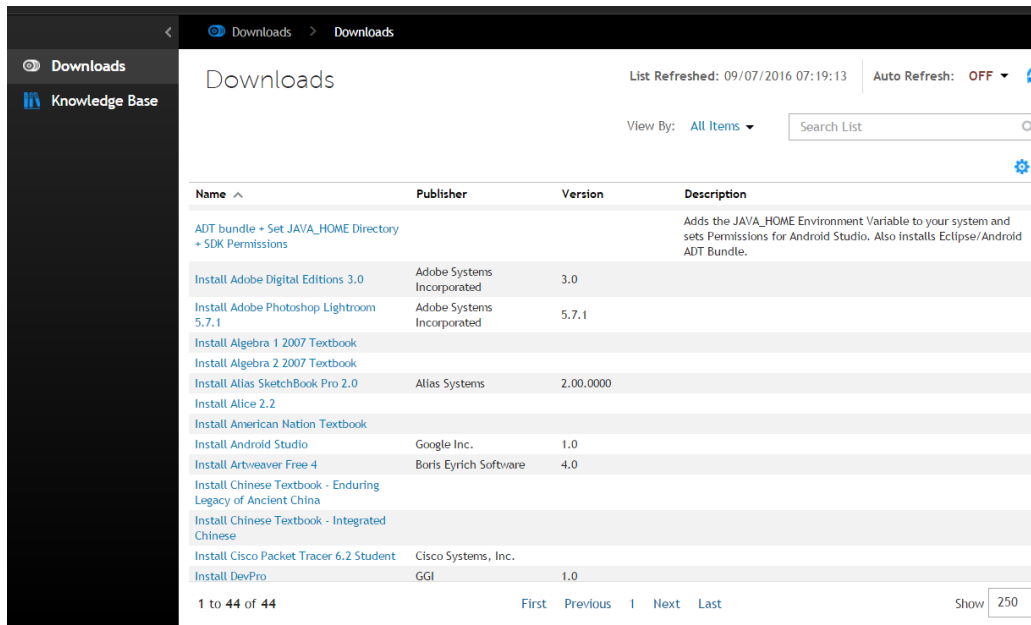1) Using Chrome, navigate to https://aitesoftware (note there is no ".com") and click "Proceed Anyway"

2) Enter your username and password. This password is the same as your login to your laptop on the EDUCATION network. (Eg. 0203007) and click "Login"

3) Now you are viewing the Quick Actions Page. Please click "Want Software?" to navigate to the "Downloads" section to be able to install applications and fixes provided and approved by your Technical Staff.

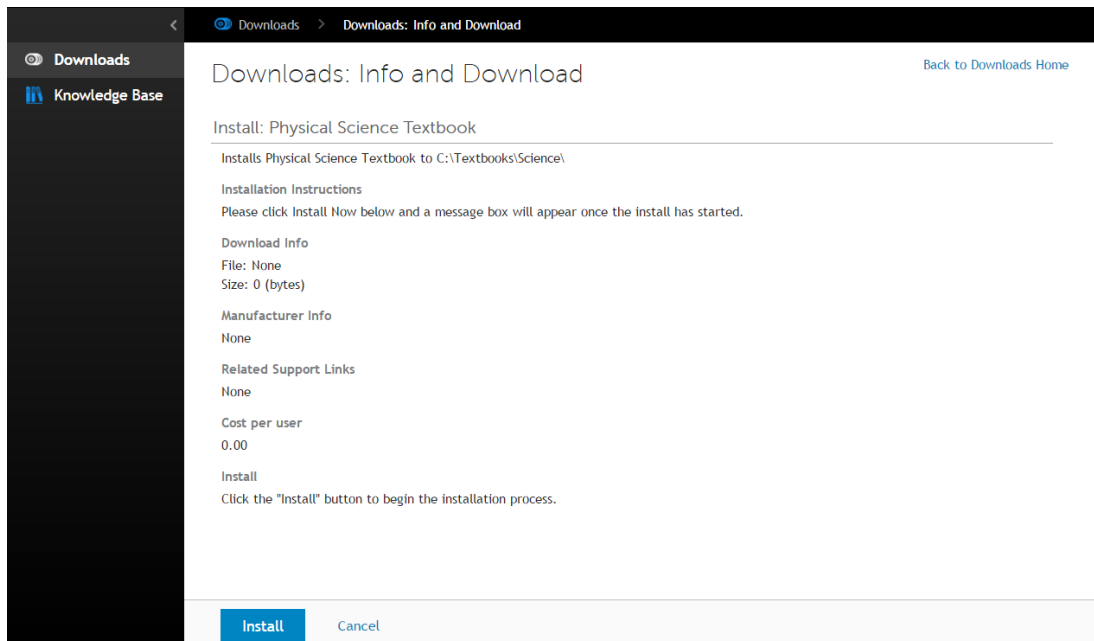4) Select the application you wish to install. For this example I have selected the Physical Science Textbook.

5) On this page you will see information regarding the install. Click "Install"

NOTE: If this button is missing, please see the last page of this tutorial.

6) At this point, the KACE server will schedule your install. This can vary in time depending on how busy the KACE server is. Some installs are silent (invisible) and some will show a message box similar to the one below: Be advised that it can take quite some time before the message box (if any) shows up. This is normal.

7) If you do not see any information from KACE that software is installing, and no installation windows appear, please **DO NOT** go back into the Software Library and re-install the software. You should first check your Start-Menu for new software. If nothing new is there, **you should wait**. If you do not wait, you will cause your computer to lose its place in the queue for the installation. Patience is key.

Errors:

1) "Install Now" button is missing or KACE is stating that the IP Address is not recognized.
   A) Restart your computer ensuring the Wi-Fi is on.