

# INCIDENT RESPONSE

## THE FIRST 48 HOURS AFTER A SUSPECTED CYBERSECURITY INCIDENT

**If your district participates in Network Services:** when a cyber incident is reported, the LHRIC will implement protections 1 & 2 in partnership with district technology staff. **Refer to your District's Incident Response Plan which should include the following:**

### 1 ISOLATE THREAT



In order to prevent the spread of malware across the local and regional network, unplug the ethernet cable or turn off Wi-Fi on infected workstations.

### 2 SECURE NETWORK



To help limit the scope and progression of an attack, information systems may be taken offline or have access terminated, and the network may be isolated from regional or outside communication.

### 3 COMMUNICATE



School districts notify LHRIC, cyber insurance carrier, lawyers, stakeholders of impacted service(s), and BOCES District Superintendent.

### REPORT ATTACK

School districts must report every discovery or report of a confirmed breach or unauthorized release of student, teacher, or principal data to the **NYSED Chief Privacy Officer** no more than 10 calendar days after discovery.

**10 DAYS**

#### LHRIC CONTACTS



**DR. ELLEN J. McDONNELL**  
EXECUTIVE DIRECTOR  
[emcdonnell@lhric.org](mailto:emcdonnell@lhric.org)  
(914) 922-3331

**CHRISTINA SCALISE**  
ASSISTANT DIRECTOR  
[cscalise@lhric.org](mailto:cscalise@lhric.org)  
(914) 922-3221

**DR. MADALYN L. ROMANO**  
ASSISTANT DIRECTOR  
[mromano@lhric.org](mailto:mromano@lhric.org)  
(914) 922-3414

**ANTHONY FERRANTE**  
MANAGER, TECHNOLOGY SUPPORT SERVICES  
[aferrante@lhric.org](mailto:aferrante@lhric.org)  
(914) 602-3241

#### BOCES CONTACTS



SWBOCES  
**DR. HAROLD A. COLES**  
DISTRICT SUPERINTENDENT  
[hcoles@swboces.org](mailto:hcoles@swboces.org)  
(914) 837-5782



PNWBOCES  
**NEAL BOYLE**  
DISTRICT SUPERINTENDENT  
[nboyle@pnwboces.org](mailto:nboyle@pnwboces.org)  
(914) 248-2302



ROCKLAND BOCES  
**CHRISTOPHER D'AMBRESE**  
DISTRICT SUPERINTENDENT  
[cdambrese@rboces.org](mailto:cdambrese@rboces.org)  
(845) 627-4701

#### STATE CONTACTS



NYSED  
**LOUISE DECANDIA**  
CHIEF PRIVACY OFFICER  
(518) 474-0937  
[privacy@nysed.gov](mailto:privacy@nysed.gov)



**NEW YORK STATE INTELLIGENCE COMMAND**  
(844) 628-2478

#### OTHER CONTACTS

**DISTRICT INSURANCE AGENT**

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**DISTRICT LEGAL COUNSEL**

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#### AFTER HOURS EMERGENCY CONTACT

ELLEN McDONNELL  
(914) 336-7604

CHRISTINA SCALISE  
(917) 418-3052

MADALYN ROMANO  
(914) 420-9108

ANTHONY FERRANTE  
(914) 602-3241