June 29, 2020

Dear Pocantico Residents,

We are almost there, only two days until we open the pool! With this in mind please see below for some of the questions/answers that I am sure are on everyone's mind.

While I know that these procedures and associated rules are very different, it is important that we all do our part to follow them. By strict adherence to these guidelines we will be able to make sure that the pool remains fully open and operational for community use. Please access this link for the rules/procedures:

You will note that there is no limitation to attendance. While we are only allowed to operate at ½ of our maximum capacity, our historical trends do not indicate a need for us to impose any restrictions at this time. Should this situation change, and we have to adjust the attendance or rules to ensure we are not exceeding health department requirements then notices will be emailed, placed on the website and posted around the facility.

If you have questions about the pool do not hesitate to reach out to Rivertown Aquatics at [swimmingpool@pocanticohills.org](mailto:swimmingpool@pocanticohills.org) or call the pool office at 914-631-2440 ext. 119.

**Question:**            When will the pool officially open?

**Answer:**               The pool will open on July 1st and close for the season on September 27th.

**Question:**            What will the pool hours be?

**Answer:**               Visit our district website for details on hours for early morning swim, lap swim, etc. at [pocantico hills district pool](https://www.pocanticohills.org/groups/4854/district_pool/pocantico_hills_district_pool)

**Question:**            Can I use the locker room to change?

**Answer**:               No, all locker rooms will be closed. We will be offering a Unisex/Handicap accessible bathroom on the gate side

of the building. **There will be NO changing in this bathroom.**

**Question:**            Can I use the chairs at the pool?

**Answer**:               We will **not** supply chairs, training equipment, towels, or goggles for the patrons. You will be able to bring your

own folding deck chairs. You must take your chair and all personal belonging home at the end of each day.

**Question:**            Will I have my temperature taken?

**Answer**:               All staff and patrons will have their temperature checked upon entrance to the pool. If anyone has a temperature

of over 100.4 degrees you will be asked to go home.

**Question:**            When can I return to the pool if I tested positive for COVID-19, or was exposed?

**Answer**:               You will be able to return to the facility after you have met criteria as outlined by the DOH. In general, after 14

days for an exposure, after 10 days of being fever free and asymptomatic following a positive case, or after three days of having a negative COVID-19 test.

**Question:**            How will social distance be practiced?

**Answer**:               Rivertown Aquatics Staff will ensure that all individuals maintain a distance of at least 6 feet from each other

individuals unless they are members of the same household or family unit.

**Question:**            What should I expect when I arrive at the pool?

**Answer**:               There will be a directed, adjusted flow pattern for the facility. The main gate of the pool will be only for entrance

and the back gate will be the pool exit. Please follow the arrows for proper flow while on the grounds. The facility and staff will be designating areas on the deck where the patrons are able to lounge and leave their personal belongs. These areas will provide the safe social distance sections from other patrons.

**Question:**            How many people within a group will be allowed at/in the pool?

**Answer**:               There will be a limit of any single group of people on the premises or in the water to 10 or fewer individuals,

however, there may be more than one group on premises or in water so long as they are able to be separated by at least six feet.

**Question:**            How many groups will be allowed at/in the pool?

**Answer**:               There may be more than one group on premises or in water so long as they are able to be separated by at least

six feet. Different groups of people must be separated by at least six feet on the premise or in the water,

**Question:**            Do I need to wear a mask/face covering outside of the pool?

**Answer**:               Yes!  Any time individuals are within six feet of you and are not part of your household or family unit and not in

the water, you must wear an acceptable face covering that covers both the nose and mouth. A shirt pulled up over your face does not suffice. You must be prepared to put on a face covering if another person from outside your group unexpectedly comes within six feet.

**Question:**            Do I need to wear a mask/face covering while I am in the pool?

**Answer:** For health and safety concerns, face coverings are not to be worn while in the water.

**Question:**            How often will the pool/pool area be cleaned?

**Answer**:               Staff will ensure all high touch areas, including railings, bathroom, tables, umbrellas, guard stands, and gates are

disinfected and cleaned with CDC approved cleaning products. Staff will be disinfecting and cleaning every 1-2

hours. The pool chlorine levels are checked twice daily, and adjustments are made as needed.

**Question:**            Will there be hand sanitizer available?

**Answer**:               Yes, Rivertown Aquatics and Pocantico Hills School District will provide hand sanitizer throughout the pool

grounds to allow for patron/staff to disinfect hands.

**Question:** Is the “kiddie pool,” open?

**Answer:** Yes, it is open for business. Same rules apply.