



CARMEL CENTRAL SCHOOL DISTRICT

JOHN P. FINK

Assistant Superintendent for Business

December 20, 2022

Good morning –

We have recently received an update from Navitus regarding the mailing of ID cards. Please see the information below which corresponds to the group that pertains to you provided by Navitus.

In addition to the information below, we have been advised of general delays in mailings and shipping across the US. We believe these delays may impact the mailing of ID cards. We apologize for any inconvenience.

Active Employees and Non-Medicare Retirees:

Thank you for re-enrolling in Navitus Prescription Drug Plan. Your enrollment will continue for next year, beginning 1/1/2023.

While you are a member of our plan, you must use your membership card for prescription drugs you get at network pharmacies. Your ID number will be changing for 1/1/2023 and you will need to show your new ID card at the pharmacy the first time you fill your prescription. Your new 2023 prescription ID card will be mailed to you in the coming days, and should arrive prior to 1/1/2023. If you are in need of a prescription on or after 1/1/2023 and have not yet received your new ID card, you may access your ID card via the Navitus Mobile App or on the member portal, <https://memberportal.navitus.com>.

If you have questions, please call Navitus Customer Care at (855) 673-6504. They are available to assist you 24 hours a day, 7 days a week.

Medicare Retiree Members:

Thank you for re-enrolling in Navitus MedicareRx. Navitus MedicareRx is a Prescription Drug Plan (PDP) that is approved by Medicare. Your enrollment will continue for next year, beginning 1/1/2023.

While you are a member of our plan, you must use your membership card for prescription drugs you get at network pharmacies. Please carry your card with you at all times and remember to show your card when you get covered drugs. Your new 2023 prescription ID card will be mailed to you in the coming days. In the meantime, ***you are able to use your current 2022 prescription ID card at network pharmacies until your 2023 ID card reaches you in the mail.*** If you would like to electronically access any of your 2023 Annual Member Materials, you can log into our website at Medicarerx.navitus.com - to log into your member portal, click on Members, then Login, and follow the instructions.

If you have questions, please call Navitus Customer Care at 1-866-270-3877 24 hours a day, 7 days a week. TTY/TDD users should call 711. Calls to these numbers are free.

Sincerely,
Navitus MedicareRx (PDP)

Cultivating Opportunities

