Good afternoon Families,

It was brought to our attention that when trying to log onto the new Chromebooks, families received messages that adding a google account was blocked. We reached out to the DOE and they provided a solution. Please see below.

**Accessing your PS 24 Google Account on your DOE Device**

1. Log into the device using your child’s DOE student account. This is the one that ends with @nycstudents.net If you do not know your child’s email address, you can find it on their NYCSA account.

1. Open Chrome, you will see that you are logged into your DOE google account as well.

1. Click on the letter in the top right corner of your screen (letter will  be the first letter of your child’s first or last name). Then click on “Add another account.”

1. Log into your child’s ps24school.org account.

1. Head over to classroom.google.com

1. Click on the letter again in the top right corner and select your ps24school.org account. Then you will be signed into google classroom

Thank you for your patience while we tried to resolve this issue.

Nina Amster

Assistant Principal 10X024