



## Charles City County High School Athletics and Activities Spectator and Ticket Information

Greetings to all!

My name is Andre' Jones and I am the athletic director at Charles City County High School. I am so excited to provide you all information relating to having spectators back in the stands to support our Panthers and JV Lady Panthers' basketball teams for the FY2021-22 season!

As we continue to navigate our way through the COVID-19 pandemic, we still want to continue to support our student-athletes and their endeavors with our support and financial contributions. The athletic department has worked diligently over the last few months to construct a plan that will make it feasible for student-athletes to play in a safe environment while having fans in live attendance rooting our teams on!

This document contains a lot of information that is relevant if you plan to attend a Charles City High School basketball game this year. Please take heed of this document as it's still a work in progress, but this is a starting point for our FY2021-22 season.

### What to know before you go!

#### 1. The athletic environment

Regardless of the situation, there is always a chance that a communicable disease can be spread among spectators. If you choose to attend a contest at Charles City County High School, you are hereby **consenting that you understand the risks associated with attending a game in public and will not hold Charles City County High School, its staff, employees, school board, or athletic department** liable for any sickness (ex. COVID-19) that may be received by attending the game.

#### 2. Don't ask... wear a mask!!!

Upon entering the school building, masks will be required to attend Charles City County High School athletic events. The mask must cover **both the nose and mouth**. We are encouraging social distancing as well. We will have a designated mask-relief zone, which will be **the high school cafeteria**. You may enter the cafeteria and take off your mask **as long as you are sitting down at the table**. The cafeteria will also serve as our concession stand area this year. If you have symptoms of COVID-19, **do not attend the games. If you are sick, do not attend the games!**

### 3. No food or drinks in the gymnasium.

While we normally allow food and drinks in the gymnasium in past years, this year we are **not allowing** that for two reasons. The first reason is because masks are required to be worn at all times, and two, our gym floor was recently refurbished, and we want to avoid making as much of a mess as possible. Food and drinks can be enjoyed in the cafeteria **while sitting down**. Failing to follow this rule may result in dismissal from the game without a refund.

### 4. No face-to-face interaction with players, coaches, administration staff, and referees.

Because our athletes and referees are the only ones that have the option not to wear masks due to their activity on the floor, we ask that no person interacts with coaches, players, administration staff, and referees before, during, or after the game. This is to ensure our student-athletes can remain as healthy as possible. At the end of the game, we are asking that you allow **all participants to leave the floor prior to exiting the facility**.

## How to get tickets for basketball games this year

This year, Charles City County High School will begin the season limiting attendance to **250 spectators**. This number does not include administrative staff, players, coaches, referees, or cheerleaders. We are electing to start the season at half-capacity, but we may increase the number of guests depending on the way fans react, behavior, and the evaluation if any spread of the virus took place at our contests.

**You may get tickets two-ways this year:**

#### 1. Online tickets

This year, Charles City County High School will be using GoFan as our official online ticketing service. You can purchase tickets for any game as long as they remain available. Online tickets **will have priority over at-the-door tickets** as we are able to keep count of the number of tickets that we sell online. All unsold tickets online will add to the at-the-door sales of that game. However, we are **strongly encouraging online ticket purchases**. The process is as follows:

-Visit [www.gofan.co](http://www.gofan.co) and search Charles City County or visit our page directly at <https://gofan.co/app/school/VA7783>.

-Create a profile, followed by downloading the app on your phone or making sure you are logged into the browser when purchasing tickets. You may also check out as a guest. **All tickets purchased on GoFan must be presented on a mobile device.**

**Once your tickets are purchased, do NOT push the redeem button until the ticket taker asks you to.**

If you need additional tutorial instructions on purchasing tickets from GoFan, visit this YouTube Link: <https://youtu.be/tkZqTY5d6Bg>.

If you need to transfer or share your tickets purchased via GoFan, visit this YouTube Link:  
<https://youtu.be/lzAYgP6tFEM>.

## 2. At-the-door tickets

As Charles City High School athletic staff understand that our county caters to traditional methods of pay, we want to ensure you that we will still sell tickets at the door. However, those tickets **will be limited in quantity**. A set base quantity of tickets will be determined prior to the game. Once that number is reached, there will be a standby line to determine if additional tickets will be added. At-the-door tickets **cannot be guaranteed** to be available the day of the game. If you do choose to purchase tickets at-the-door, we advise that you arrive early to the standby line.

## Final tidbits

A few final things to remember prior to the start of basketball season and the return of athletic events at Charles City County High School:

1. If you leave, you must pay to reenter. Reentry is **not guaranteed**.
2. There is no smoking on any part of the school property.
3. No illegal drugs, alcohol, or animals (except service animals) on school property.
4. Please be fans and display positive support for our teams and our opponents. Remember, these are high school student-athletes, not professionals.
5. Please do not be rude to the opponents, referees, or coaching staff. These games are to support our student-athletes and teach them lessons. It's okay to be supportive and competitive, but we also need to be grateful of the opportunities that our student-athletes have to play.

## Contact Information

If you have any questions, concerns, or would like to know anything else about this policy, you may contact any of the following people:

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