# Your NYCDOE Student Account ID and Password

To retrieve your account ID and password:

# Go to [Student Account Self Service](https://idm.nycenet.edu/students/start.form).

1. Enter your **9-digit Student ID (OSIS) number**. (You can find your Student ID number on a report card, your student ID card, or in your [NYCSA](https://www.schools.nyc.gov/learning/in-our-classrooms/nyc-schools-account) account.)
2. Enter your **birthday**.
3. Click **Continue**.
4. If the information you enter matches your student record, your username will be displayed.
5. Your student ID is your username followed by @[nycstudents.net](http://nycstudents.net/). For example, if your username is JaneD, your student account ID is JaneD@nycstudents.net.
6. If you haven’t already set up a password, you will be asked to set one up.
7. **Pick a password** that only you will know.
8. Re-enter your **password**.
9. Click **Update Password**.