

NEWS FOR YOU

LHRIC

LOWER HUDSON REGIONAL INFORMATION CENTER

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URGENT MESSAGE

As district reopening plans have evolved, we have seen an increased demand for internet services. **This collective demand across the consortium is well beyond what anyone anticipated, and it has the potential to exceed our current ability to support districts.** This situation is being experienced by RICs across the state due to anticipated simultaneous live streaming from classrooms. Streaming and bandwidth providers are likely dealing with the same issues.

Once districts finalized their plans and submitted requests for increased internet services, we immediately mobilized to assess and increase our capacity to handle your internet traffic. This week we were notified of supply chain issues and delays that are expected to prevent our expansion of internet through the month of September. We are hopeful that this will be a one-month delay based on vendor feedback.

In preparing for this potential, it is most important for you to be aware that the more teachers you have streaming simultaneously onsite from your district, the more demand that will be placed on the entire consortium since internet is a shared resource. If our capacity is exceeded, it could result in slow speed and disconnects.

We are holding a meeting on Wednesday, August 26 at 1:00 to discuss the details with Directors of Technology and propose ways the potential impact can be minimized. We will also have drop-in office hours each Wednesday during the month of September at 1:00pm to discuss issues specific to internet capacity.

Join Zoom Meeting <https://lhric-org.zoom.us/j/98291579709>

Meeting ID: 982 9157 9709 Passcode: 523756

We remain hopeful that this potential to exceed capacity is not realized. However, we are doing everything within our ability to prepare for it and we wanted you to know as soon as we knew.

Warm regards,

Kathy

Kathy Conley

Executive Director

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