

Help with Paying for Internet in New York

New York State has two ways to help people pay for their internet during the COVID-19 pandemic.

- 1. Many internet providers (Verizon, Spectrum, etc.) offer low-cost plans, usually less than \$25/month, to customers who are eligible.**
- 2. Many internet providers (Verizon, Spectrum, etc.) also participate in the Lifeline Program.**
 - Lifeline is a discount off the price of the internet plan: if the ordinary cost is \$60/month, Lifeline provides a \$9.25 discount.
 - This program offers a discount of \$9.25 on any service that includes broadband, and a discount of \$7.25 on a telephone voice-only service.
 - You can enroll in this program if you participate in the Supplemental Nutrition Assistance Program (SNAP), Medicaid, or if your income is 135% or less than federal poverty guidelines.

HOW TO GET MORE INFORMATION:

Step 1: To find a low-cost plan AND/OR a Lifeline Program, search for your county (borough) on this website (bottom of the page):

<https://forward.ny.gov/find-affordable-internet-options-new-york-state>

Step 2: Once you have found a provider who serves your area, contact them directly to ask about the specific affordable plan they offer or their participation in the Lifeline program.

FOR QUESTIONS:

If you have questions about Lifeline or would like an application mailed to you, contact Lifeline at (800) 234-9473 or LifelineSupport@usac.org.